

CUE Time For Change

Synopsis

TIW created an automated system to enable commercial motor insurer Tradex Insurance to extract and upload accurate and timely data to the Claims and Underwriting Exchange (CUE), the national anti-fraud database operated by the Motor Insurers' Bureau.

The Problem

Commercial motor insurer Tradex Insurance wanted to create an automated system to enable it to extract and upload accurate data to the Claims and Underwriting Exchange (CUE), the national database set up by the Motor Insurers' Bureau in 1994 for insurers to share information and help stop insurance fraud.

As a UK motor insurer uploading accurate and up to date data to CUE supports industry efforts to combat insurance fraud.

"TIW's professional and pragmatic approach enabled us, together as a team, to develop a well-designed application on time and on budget."

Sarb Lota,

Chief Information Officer, Tradex Insurance

Summary

- ◆ **Client company name**
Tradex Insurance
- ◆ **Business/industry sector**
Commercial motor insurer
- ◆ **Their requirement**
Automated CUE reporting
- ◆ **What they bought from us**
Consultancy and system build
- ◆ **List of benefits from using our services**
 - ◆ Creation of a fully automated process for CUE submissions
 - ◆ Assurance that all CUE data is accurate, reliable and timely
 - ◆ Supporting the insurance market's fight against insurance fraud
- ◆ **Measurable outcomes achieved**
 - ◆ Lengthy manual processes eliminated
 - ◆ Client remains in good standing with the Motor Insurers' Bureau
 - ◆ Minimal work required to include other systems' data in uploads

The Solution

TIW was asked to provide a solution for the business. Following an initial review TIW designed, developed, tested, and successfully deployed into production an automated service. The build included a solution that identified any anomalies and poor-quality data, enabling Tradex to address any issues either manually on a case-by-case basis, or as part of a more systemic fix by revisiting and updating their business processes.

The Outcome

Tradex Insurance now has a fully automated process for the extraction and reporting of data for its CUE submissions. The new automated system not only saves the insurer and its team time, but it can be assured that all the CUE data is accurate, reliable and timely. This project means that Tradex is now fully supporting the insurance market's initiative operated by the MIB to combat insurance fraud at both the underwriting and claims stage.

Recap

TIW created an automated system to enable commercial motor insurer Tradex Insurance to extract and upload accurate and timely data to the Claims and Underwriting Exchange (CUE), the national anti-fraud database operated by the Motor Insurers' Bureau.

TIW designs, builds, delivers and supports digital technology solutions that support the global insurance and reinsurance industry. TIW's SaaS portfolio enables businesses to run their highly regulated businesses efficiently and cost effectively, giving practitioners a single, highly economical, platform that increases efficiency, improves customer service, and drives out frictional costs. TIW's technology services, market knowledge, and experience makes us the right choice as your partner for digital transformation.

Contact us to find out more



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